

Hampshire, Southampton and Isle of Wight CCG

Novartis Pharmaceutical UK Ltd

Project Name: Understanding cardiovascular service pathways across Hampshire, Southampton and Isle of Wight CCG, Collaborative Working

Project Summary:

Understanding Cardiovascular Service Pathways across Hampshire, Southampton and Isle of Wight CCG collaborative working programme is a service offered by Novartis, which comprises a series of workshops, with the aim of:

- Providing cardiovascular services pathway mapping support to the NHS (healthcare and service teams) to improve efficiency and service effectiveness to the benefit of patient care.
- Providing cardiovascular services pathway mapping support to the NHS (healthcare and service teams) to address the local challenges they face in the delivery of patient care.

The programme facilitates area teams (Trust or ICS) to identify areas for efficiency within their service for prioritisation.

Planned Milestones:

Milestone 1 – Project kick-off

Milestone 2 – Mapping of the pathway

Milestone 3 – Workshop

Milestone 4 – Feedback/Consultation

Expected Benefits:

NHS:

Improved understanding of the current cardiology service/ landscape pathway, and associated efficiencies and inefficiencies. Potential to lead to solutions which could allow the NHS organisation to enhance both patient experience and outcomes.

Novartis :

Understanding of possible opportunities to partner with the NHS to enhance cardiology patient outcomes and experience.

Better understanding of cardiology patients', carers and customers' needs, which may inform future service offerings, and synergies between needs of the customer and value of Novartis offerings

Start Date and Duration: June 2022, 16 week duration

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