

Kings College London NHS Foundation Trust

Project Name: Heart Failure In-reach Nurse, Kings College London

Project Summary:

The main objective of the Collaborative Working Project (CWP) is to improve the quality of care delivered to Heart Failure (HF) patients at Kings College Hospital NHS Foundation trust (the Trust) in line with National Institute for Clinical Excellence (NICE)) and international European Society of Cardiology (ESC) guidelines. This CWP will improve the current hospital-based specialist HF service at The trust by deploying an “in-reach” nurse specialist to the acute ambulatory unit (ACU) and the Emergency Department (ED). Additionally, the CWP will establish inform a business case for future funding of this extension to the HF service by the NHS.

The CWP will measure percentage improvements in the following key performance indicators (KPIs) (against the baseline values) at the trust for all patients presenting/referred to the Ambulatory Care Unit with suspected and known heart failure, culminating in KPI rates for this cohort comparable to inpatients entered into the National Heart Failure Audit from The National Institute for Cardiovascular Outcomes Research (NICOR) (2019/2020) :-

- input from specialist
- specialist follow-up with a HF Consultant
- specialist follow-up with a HF Nurse
- implement the measurement of Patient Reported Outcome Measures (PROMs)

Expected Patient Benefits:

Improved access to diagnosis and treatment;

More equitable and consistent access to care;

Enhanced experience for patients and their carers;

Increased education on Heart Failure

An individualised HF care plan for all appropriate patients presenting to ED/ACU

Start Date & Duration: September 2022 for 18 months

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List of links present in page

- <https://www.novartis.com/uk-en/uk-en/about/partnerships/collaborative-working/kings-college-london-nhs-foundation-trust>